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QA-QC-003	05	03/02/2021	20/02/2022	V. PILLAY	TJ Pillay- CEO	

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QUALITY POLICY STATEMENT

It is Material Handling Automation’s Policy to provide our customers with products and services that comply with standard requirements whilst meeting or exceeding their needs and expectations for performance, reliability, and safety at a competitive cost.

In order to reinforce this philosophy, Material Handling Automation has developed a Quality Management system that meets the requirements of ISO9001:2015.

In support of this Policy, we are committed to continually improving the effectiveness of our Quality Management System to ensure an adequate framework for the establishment and review of our quality objectives.

Quality Policy Commitments:

1. To be accountable to our customers, both nationally & internationally for the quality of our work
2. Make continuous improvement and innovation apart of every day and every activity we do, using team participation and measurements.
3. We will strive to continually improve our quality through learning, sharing, benchmarking, innovation and participation in continuous improvement programmes.
4. We will ensure that our Policy and Procedures reflect our activities.
5. We will communicate our quality policy with our customers, employees, and relevant shareholders.
6. We will actively promote this policy across all levels of our employees and encourage them to embrace quality as their personal commitment.

This policy will set a framework for driving our quality programmes and develop a quality culture of excellence, innovation and continuous improvement and will be updated annually.



T.J Pillay
Chief Executive Officer

Date: 03/02/2021