



MATERIAL HANDLING AUTOMATION

ELECTRICAL & INSTRUMENTATION CONTRACTORS

Document Title:

SUPPLIER CODE OF CONDUCT

Document No.	Revision Level:	Last Updated:	Approved By:	Document Controller:
MHA-PP0016	01	20/02/2026	C.E.O.	V. PILLAY

This Supplier Code of Conduct has been developed to provide the framework for an ethical and sustainable supply chain focused on meeting legal requirements and conducting business with the highest standard.

This code of conduct reveals what we consider morally or ethically acceptable behaviour from current and future vendors, suppliers, contractors, consultants, agents and other providers of goods and services (our “Suppliers”) and sets out the ethical values, standards, principles, and guidelines which bind Suppliers in their dealings with Material Handling Automation.

Confidentiality

We are committed to maintaining the highest degree of integrity in all our dealings with potential, current and past clients, both in terms of normal commercial confidentiality, and the protection of all personal information received in the course of providing the business services concerned. We extend the same standards to all our customers, suppliers and associates.

Ethics

We always conduct our own services honestly and honourably, and expect our clients and suppliers to do the same. Our advice, strategic assistance and the methods imparted through our training, take proper account of ethical considerations, together with the protection and enhancement of the moral position of our clients and suppliers.

Compliance

Our actions and advice will always conform to relevant law, and we believe that all businesses and organizations, associated with our company, should avoid causing any adverse effect on the human rights of people in the organizations we deal with, the local and wider environments, and the well-being of society at large.

Quality assurance

Material Handling Automation will provide our customers with products and services that comply with the ISO 9001: 2015 standard, whilst meeting or exceeding the needs and expectations for performance, reliability and safety.

Our Suppliers are expected to provide goods and services that consistently meet required specifications. We maintain the quality of what we do through constant ongoing review with our clients, of all aims, activities, outcomes and the cost-effectiveness of every activity.

Professional conduct

We conduct all of our activities professionally and with integrity. We take great care to be completely objective in our judgement and any recommendations that we give, so that issues are never influenced by anything other than the best and proper interests of our clients.

Labour Practices

Material Handling Automation is committed to fair labour practices in the workplace and expects its suppliers to take appropriate steps to ensure that they apply the same principles and practices in their workplaces,

We always strive to be fair and objective in our advice and actions, and we are never influenced in our decisions, actions or recommendations by issues of gender, race, creed, colour, age or personal disability.

The use of child labour is strictly prohibited

All employees have the freedom of association and collective bargaining



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Sustainability

We conduct our business in a socially responsible and ethical manner. We respect the law, support human rights, protect the environment and benefit the communities where we work.

Environmental Protection

Material Handling Automation will strive to reduce the environmental impact of its operations and to safeguard the health and safety of its employees, customers and the community.

Health and Safety

Suppliers who do business with Material Handling Automation are required to provide a safe and healthy work environment for all employees working at their sites.

All subcontractors, suppliers, employees or representatives providing on-site services to Material Handling Automation will be required to adhere to our safety standards and site rules.

T.J Pillay
Chief Executive Officer